

THE WELL-STOCKED DISASTER SUPPLY KIT



- ☐ **WATER:** One gallon per person per day for 2 weeks.
- ☐ **NON-PERISHABLE FOOD:** 2-week supply of ready-to-eat canned meats, fruits and vegetables, canned juices, energy bars, vitamins, peanut butter, nuts, crackers and canned soups.
- ☐ **CLOTHING:** Include at least one complete change of clothing and footwear per person. Include rain gear and sturdy shoes or work boots, as well as sunglasses, hats and gloves.
- ☐ **FIRST AID SUPPLIES:** Bandages, antiseptic, tape, compresses, non-aspirin pain reliever, anti-diarrhea medication.
- ☐ **SPECIAL ITEMS:** Infant and medical supplies, supplies for elderly or disabled, 2-week supply of prescriptions.
- ☐ **ENTERTAINMENT:** Games and books.
- ☐ **IMPORTANT FAMILY DOCUMENTS:** Wills, insurance policies, contracts, deeds, stocks and bonds. Passports, social security cards and shot records. Bank account numbers. Credit card numbers and company addresses. Inventory of valuable household goods and important phone numbers. Birth, marriage and death certificates.

TOOLS AND EMERGENCY SUPPLIES:

- ☐ Emergency manual
- ☐ Flashlight
- ☐ Non-electric can opener
- ☐ Utility knife
- ☐ Duct tape
- ☐ Matches in waterproof box
- ☐ Plastic storage containers
- ☐ Battery-operated radio
- ☐ Mosquito repellent
- ☐ Camera and film
- ☐ Batteries
- ☐ Coolers for food and ice
- ☐ Toilet paper, paper towels, towelettes
- ☐ Cash or traveler's checks
- ☐ Fire extinguisher
- ☐ Paper cups, plates and utensils
- ☐ DOTD Louisiana highway map
- ☐ Plastic sheeting
- ☐ Needles and thread
- ☐ Pliers
- ☐ Signal flare
- ☐ Paper and pencil
- ☐ Medicine dropper
- ☐ Water purification
Chlorine tablets, iodine

PET EVACUATION KIT



PLEASE DO NOT LEAVE YOUR ANIMALS BEHIND!

Plan to bring food, water, medications, microchip, current rabies vaccination and license, current vet records, tags, collar, leash, and a carrier.

For more information, contact the St. Charles Parish Animal Shelter at (985) 783-5010 or log on to www.stcharlesparish-la.gov/animalcontrol

IMPORTANT NUMBERS AND WEBSITES



AT&T U-Verse: 1-800-288-2020
www.att.com

ATMOS Energy: 1-888-286-6700
www.atmosenergy.com

Contract Monitor: 985-331-8604
Garbage, street lighting, mosquito control

Cox Cable: 504-304-8444
www.cox.com

Entergy: 1-800-ENTERGY
www.entergy.com

Community Services: 985-764-7944

St. Charles Hospital: 985-785-6242
www.stch.net

Flood Insurance: 1-888-379-9531
www.floodsmart.gov

La. State Police: 1-800-469-4828
www.lsp.org

United Way of SC: 985-331-9063
www.uwaysc.org

Red Cross: 1-866-GET-INFO
www.redcross.org

VIA Link Assistance: 211

During a disaster, VIA LINK 2-1-1 works around the clock to provide updated vetted information to the public on shelter locations, food distribution, assistance with FEMA filings (if declared), financial assistance, crisis counseling and intervention, transportation, and more.

DISASTER RELIEF NUMBERS

FEMA: 1-800-621-FEMA
www.fema.gov

Disaster Assistance
www.disasterassistance.gov

Disaster Food Stamps (DSNAP)
www.dss.state.la.us

Building Permits
stcharlesparish-la.gov/permits

HURRICANE PREP SMARTPHONE APPS



Get a Game Plan:

From the Governor's Office of Homeland Security and Emergency Preparedness (iPhone)



Alert-FM:

Integrates iMap Weather Radio with ALERT FM's state and local notifications. Receive timely, localized emergency information - from weather alerts to available shelter locations. (iPhone /Android)



Hurricane App by American Red Cross:

Monitor conditions in your area or throughout the storm track, prepare your family and home, find help and let others know you are safe even if the power is out. (iPhone and Android)



EMERGENCY MESSAGING

Visit scpemergencyalerts.com or click on 'Emergency Alert System' at stcharlesparish-la.gov to sign up for e-mail, phone and text alerts directly from the St. Charles Parish EOC.

INTERNET

Website: stcharlesparish-la.gov
LA Emergency Blog: emergency.louisiana.gov
Facebook: facebook.com/stcharlesgov

TELEVISION

SCP-TV is available on Cox Channel 6
AT&T U-verse Channel 99 and streaming at scp-tv.com

RADIO

1370 AM transmits emergency information during and after emergencies.

FOR AN EMERGENCY CALL: 911

EMERGENCY OPERATIONS CENTER (EOC): (985) 783-5050

PARISH PRESIDENT: (985) 783-5000

SCP EMERGENCY INFORMATION LINE: 1-888-SCP-9EOC



St. Charles Parish Public Information Office

P.O. Box 302
Hahnville, LA 70057

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BE AWARE. BE PREPARED. BE SAFE.



Matthew Jewell Parish President

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Parish President
Matthew Jewell

"St. Charles Parish is uniquely positioned to be affected by hurricanes and related wind and flood damage. All residents should be prepared and heed warnings from officials. Please use this as a guide to be prepared, be aware and be safe during Hurricane Season."

BEFORE THE STORM



1. HAVE A PLAN!

- 1 Know where you will evacuate and how to get there
- 2 Have your kit ready
- 3 Make plans for your pet
- 4 Prepare important documents
- 5 Plan finances



2. HOME DAMAGE MITIGATION: Questions to ask

- Do I have enough flood insurance?
- Are my double entry doors secured?
- Has my garage door been secured?
- Does my sewer system have a backflow valve?
- Are my A/C and water heater above potential flood waters?

3. FLOOD INSURANCE

You can only purchase flood insurance through an insurance agent; you cannot buy it directly from the National Flood Insurance Program (NFIP).

If your insurance agent does not sell flood insurance, you can contact the **NFIP Referral Call Center at (888) 379-9531** to request an agent referral.

Residents interested in participating in the Parish's Home Elevation program should contact the Grants Office at 985-783-5000.



ATTENTION SPECIAL NEEDS RESIDENTS!

If you will require assistance evacuating, please contact the St. Charles Parish Emergency Operations Center immediately at (985) 783-5050.

DURING THE STORM



1. MANDATORY EVACUATIONS

For everyone's safety, if Mandatory Evacuation is called, all residents **MUST LEAVE THE PARISH.**

- Shut off electricity at the main source and lock up
- Fuel and service family vehicles
- Use recommended evacuation routes listed in this brochure
- Be sure to leave early, before the onset of contraflow
- Take along needed items in your disaster supply kit
- Bring personal hygiene items, sleeping bags, pillows and blankets
- Know where you are going
- Do NOT leave your pets at home. Pack a pet evacuation kit

2. IF AN EVACUATION IS NOT REQUIRED

- Check your disaster supply kit
- Offer your home as shelter to friends or relatives
- Protect windows and glass doors with plywood or shutters
- Secure boats
- Clear ditches and catch basins to ensure proper drainage of rainwater
- Stay inside and away from windows
- If you lose power, turn off major appliances to reduce damage
- If flooding threatens your home, turn off electricity at the main breaker
- Avoid using the landline phone
- Clear your yard of potential flying debris, including lawn furniture
- Open refrigerators sparingly to preserve food freshness
- Stay tuned for advisories about tap water and sewer usage

It is common in St. Charles Parish for officials to ask residents to curtail use of waste water related activities such as clothes washing, dish washing, showering and flushing during storm events if there are widespread power outages.

3. THOSE WISHING TO USE ASSISTED EVACUATION:

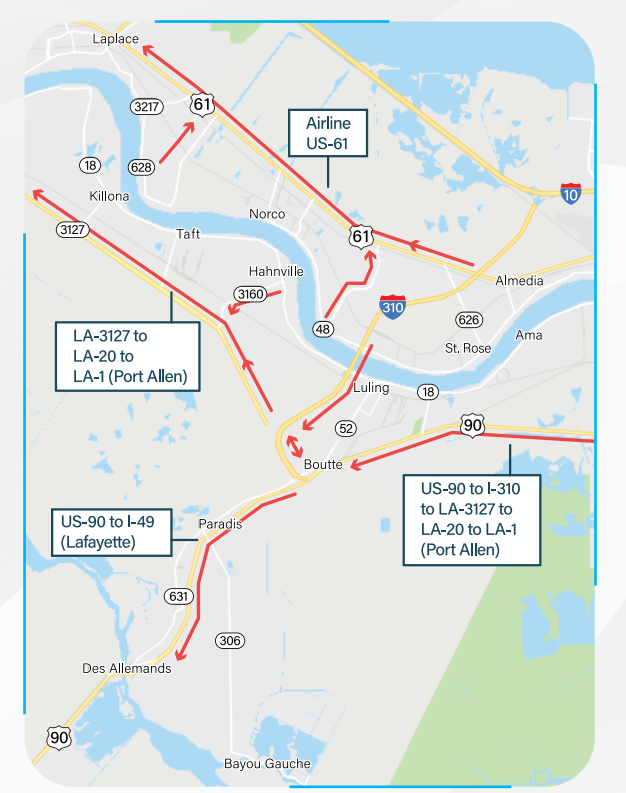
Use of this program should be a last option. Residents should first work with neighbors, family, friends and social networks to secure transportation out of the parish in the event of a mandatory evacuation.

Register with St. Charles Parish Emergency Operations now. Please call (985) 783-5050 and speak to the emergency coordinator on duty.

Evacuees will be staged at the West Bank Bridge Park in Luling and transported to the parish's shelter site outside of the storm surge area.

4. EVACUATION ROUTES

If the parish calls for a mandatory evacuation, both sides of the river will be asked to evacuate at the same time. According to the state contraflow plan, once contraflow has started you will not be able to access I-10 from I-310. St. Charles Parish will evacuate 40 hours prior to the onset of tropical storm force winds.



AFTER THE STORM



1. RE-ENTRY

St. Charles Parish uses an open re-entry approach. This practice allows all residents and business owners access to the parish as soon as authorities deem it safe to enter and move about. However, if a storm has caused significant damage, it may be necessary to allow access to essential personnel, such as first responders and cleanup crews ONLY.



Please stay tuned to local media outlets and the parish website at stcharlesparish-la.gov for up-to-date re-entry information.

2. DEBRIS PICKUP GUIDELINES: Separate Into Categories


1. Household Garbage: Bagged trash, food, packaging, ect.
2. Construction Debris: Building materials, carpet, furniture, ect.
3. Vegetative Debris: Tree branches, leaves, logs, cuttings
4. Household Hazardous Waste: Oils, batteries, paints, ect.
5. 'White' Goods: Refrigerators, washers, dryers, ect.
6. Electronics: TVs, computers, phones, ect.



Limit curbside garbage to two 32- gallon containers or 8 trash bags. Do NOT bag storm debris and Do NOT set debris against trees or poles. Tires and shingles are not considered storm debris and should be separated as well. Refrigerator doors must be secured with duct tape.

3. POWERLINE AND UTILITY SAFETY

Report downed lines immediately to Entergy at 1-800-ENTERGY or call the EOC at (985) 783-5050. For safety tips and information, visit www.energystormcenter.com



Look for electrical system damage once power is restored. If you see sparks, broken or frayed wires, or the smell of hot insulation is noticeable, turn off the electricity at either the main fuse box or circuit breaker.

Stay alert for natural gas leaks. If you smell natural gas, or if you hear a blowing or hissing noise, open a window and leave the area immediately. Do not operate electrical switches. If possible, turn the outside main gas valve off and call 911 from a neighbor's house.